



Newsletter

SPRING/SUMMER 2017: Issue 8

Dear All,

2017 has already got off to a busy start and we are delighted to tell you about all our news, including our new staff now working with us to support ongoing developments for our customers. We'd love to hear from you if you feel we can improve our services as we want to be able to offer you the best.

I hope you enjoy reading this newsletter.

Best Wishes
Jane

Charity Update

In 2016, we supported **Beating Bowel Cancer** and raised over £1000. We also attended a Parliamentary Reception at the House of Commons on 25 January.



We are delighted to announce our **charity of 2017** is **The UK Sepsis Trust**. We are currently planning events to raise money and awareness.



Our first fundraising event for **The UK Sepsis Trust** was a great success. The local people who attended helped us to raise £304.12.

We have launched our new campaign to celebrate MK50 – **Saving Lives in MK**. We are offering two free CPR sessions every month to schools, businesses, community organisations, or even a group of friends. We will cover CPR and how to use an AED (Automated External Defibrillator).



Whilst not available to healthcare organisations, we hope you can support our aim to train more bystanders to perform CPR and use an AED. Please download a free poster from our website to help spread the word!



Keep an eye on our website for more future events and further news stories like these....

Don't forget to follow us on Twitter to keep up to date on all our news and events @ECG_MK



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We are looking forward to exhibiting at the **Best Practice Show** later this year.

The NAPC's Annual Conference will be held on **18-19 October 2017** at Birmingham NEC and over 5,500 GPs, Practice Managers, Federations, Nurses and CCG professionals attend.

We hope to meet some of you there.

The ECG Blog

Have you seen our new ECG Blog?

We publish various articles and items of interest. Topics so far have included how to find the best medical training course for you, minimising the risk of needlestick injuries and sepsis.

Keep watching...!

Exciting changes to our CPR training

We have been asked so many times for shorter CPR training courses. We are working on a solution to this for you and will announce our new option later this year. Watch this space!

2017 open course dates now online

Our open courses for this year are all now available to book online. We offer a range of open courses including:

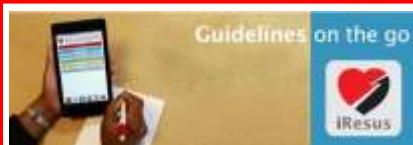
- BLS, Anaphylaxis and AED
- 12 Lead ECG Recording and Interpretation
- Venepuncture (Phlebotomy)
- Fire Safety Awareness
- Fire Marshal

We are always happy to receive suggestions for improvement and feedback about our website or training.

Please email any comments to: enquiries@ecgtraining.co.uk



We were proud and excited finalists of the MK Business Achievement Awards for the Professional Practice Category!



The Resuscitation Council (UK) have developed a new version of the iResus app.

This free tool allows healthcare professionals to access the latest algorithms from the 2015 guidelines quickly and easily using any tablet or mobile device.

The app is lightweight and does not require an internet connection to function. It can be downloaded via the Apple App Store or Google Play.

New staff joining ECG

As the business continues to grow, we are pleased to welcome some new members to the ECG team.

Victoria Garratt, has worked within the public, private and charitable sectors in delivering care and managing standards. She has worked with NHS England to implement a new national service and also within Primary Care in developing their educational strategy and policy in line with national statutory and regulatory standards. Victoria joins ECG as Business Manager to support the ECG team and business development.



Janet Brown is a qualified nurse who has already worked with ECG for several years as one of our trainers. She will use her clinical and training skills to support the office team as a clinical advisor and will be involved with reviewing and developing our courses.

Sam Gibbs is a former nurse who now specializes in Quality Standards in the Health sector. She works for Brooklyn Management and will support the team in maintaining the ISO 9001 Quality & 14001 Environmental Standards certification.



Nitin Makadia registered as a Pharmacist in 1991 and building on the experience of 15 years in community pharmacy management, is now an established Service Development Pharmacist with cross-functional experience across governance, operational, commercial



and commissioning aspects of Pharmacy Services. Nitin will work with us as part of our Clinical Governance Group to ensure our training is designed and delivered to a high standard for both existing and new courses. As a Freelance Pharmacist Consultant, he is also helping us with looking at some aspects of travel health to add to our service.

Donna Ashley has a background in leisure and hospitality and will work on ECG branding and marketing activities as well as the website, to ensure consistency, accuracy and to maintain our quality standards.



Helen McNally has returned to ECG to help support the office team. She has previously worked in the Ambulance Service as an Emergency Medical Technician, before joining ECG as a clinical trainer and then an office administrator.



In our next newsletter, we look forward to updating you on the exciting developments our new and existing team members are busy working on.