



ECG LIMITED

Paddock House, The Stocks, Cosgrove, Milton Keynes, MK19 7JD

QUALITY POLICY STATEMENT

ECG (Emergency Care Gateway) Limited maintains an integrated management system where quality is exactly in accordance with ISO 9001:2008 and Environmental standards in accordance with ISO 14001:2004.

In order to satisfy the requirements of the standard, ECG Ltd ensures that the company's whole business activities are organised in process form so that through regular monitoring, analysis and review the processes will be improved. The company will thus, as far as is reasonably practicable, satisfy the client's requirements and add value to its own and its client's business.

To achieve these objectives the company will commit all the necessary resources and provide appropriate training.

The Managing Director of ECG Ltd will ensure that all employees, and any other person acting on behalf of ECG Ltd will ensure that they understand the customer's requirements and the process improvement philosophy to achieve a consistent quality in the design, delivery and evaluation of the company's products and services.

The Director will also ensure that a similar approach is applied where necessary, to other aspects of the business namely; Health & Safety and Environmental standards.

